



### Township of Manitouwadge Service Delivery Review

#### What We See...

- Continued pressure on the residential taxpayer
  - Residential taxpayers pay the majority of the levy (83%)
  - Municipal levy has grown by approximately \$100,000 per year in recent years
- At the same time, municipal services continue to be provided at historical levels
  - Services
  - Service levels
  - Delineation between municipality and private property
- Things are probably not getting easier
  - Infrastructure pressures
  - Government funding programs
  - Economic conditions



#### Township of Manitouwadge Service Delivery Review

#### **Service Delivery Review Highlights**

- Through the review process, over 40 potential opportunities were identified for Council's consideration, covering:
  - Services and service levels
  - Operating efficiencies
  - Non-taxation revenue sources
- Each member of Council was interviewed to determine their preliminary level of interest in the opportunities, as well as to identify additional options that could be considered
- Tonight's presentation summarizes the level of Council interest for each of the opportunities identified



### Town of Manitouwadge Service Delivery Review

# **Opportunities for Corporate Services**

Option	Description	Council Support
A.1	Establish a capital financing policy	100%
A.2	Review all vacant municipal properties	100%
A.3	Integrate water billing with municipal tax bills	60%
A.4	Investigate the establishment of an administrative fee for all penalties (e.g. late payment of water bills, late payment of taxes)	100%
A.5	Explore the potential of group purchasing with other public sector organizations for professional services, materials and supplies, and capital	100%
A.6	Rationalize and prioritize non-personnel spending on economic development activities	100%
A.7	Allocate municipal election costs on an annual basis (25% over 4 years)	100%
A.8	Increase the frequency of tendering major contracts	100%



#### **Protective Services**

Option	Description	Council Support
B.1	Establish a false fire alarm program for non-residential properties	100%
B.2	Establish a residential burning permit fee	80%
B.3	Establish a non-fuel purchase landing fee at municipal airport	100%



#### Physical Services

Option	Description	Council Support
C.1	Determine the appropriate service level and funding model for solid waste services	
	a) Frequency of residential garbage pick up	80%
	b) Tipping fee policy	80%
	c) Recycling program	80%
	d) Revised fee structure for commercial garbage collection	100%
C.2	Determine the appropriate service level and funding sources for winter roads operations	
	a) Develop a tiered service standard for winter road maintenance	20%
	b) Establish a commercial rate for snow removal	80%
	c) Discontinue snow removal for community groups or establish a fee for service	20%
	d) Investigate maintenance of provincial highway	60%
C.3	Investigate the potential benefits of contracting out or contracting in building maintenance	80%
C.4	Determine the appropriate level of municipal financial support for Township services provided on private property	
	a) Driveway repairs	100%
	b) Plumbing services	100%
	c) Valve shut-offs	100%



#### Physical Services

Option	Description	Council Support
C.5	Evaluate the appropriate fee structure for water and wastewater services	
	a) Full cost recovery vs. municipal subsidy	100%
	b) Capital financing	100%
	c) Residential and non-residential rate structure	100%
C.6	Convert current street lights to LED street lights	100%
C.7	Establish stabilization reserves for major public works activities	
	a) Winter roads maintenance	100%
	b) Water and wastewater services	100%
	c) Solid waste	100%



#### **Community Services**

Option	Description	Council Support
D.1	Determine the appropriate service level, delivery model and municipal financial support for community service activities	
	a) User fees and cost recovery percentage	100%
	b) Ice operating season (arena and curling)	40%
	c) Golf course	100%
	d) Community Clubhouse	100%
	e) Ski hill	80%
	f) Library	80%
	g) Special events	80%
D.2	Determine the appropriate level of municipal financial support for community groups	
	a) Grants	100%
	b) Rental rates	100%
	c) Affordability requirements	100%



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